Re: Schools and Libraries Program: CC Docket No. 02-6

1. Your contact information and the entity name and entity number, or service provider name and SPIN of the organization you represent;

Gregg Mix

Marsh Valley School District

Billing Entity Number (BEN): 142583

Email: gmix@mvsd21.org Phone: 208-221-8606

Regan Grandy

Executive ERate Consulting, LLC

Consultant Registration Number (CRN): 16065303

Email: granrega@digis.net Phone: 435-232-4096

Billing Entity Number: 142583

Funding Year: 2017-18

Form 471 App Number: 171041283

Form 472 Invoice: 2875500 Form 472 Invoice: 2875498

2. A label of appeal or waiver request;

Waiver request

3. Information regarding the USAC decision being appealed and a copy of USAC's decision, if applicable;

We received notice in a letter from USAC dated November 2, 2018 that payment was <u>not</u> approved for Invoice 2875500 (See attached, Letter 11-02-18). We also received notice in a letter from USAC dated November 7, 2018 that payment was <u>not</u> approved for Invoice 2875498 (See attached, Letter 11-07-18). Upon contacting the USAC helpline by telephone (See attached, Case 255435) on November 14, 2018, for an explanation of denial, we were informed: "Invoice 2875499 was paid 10/18, Invoice 2875500 denied due to delivery date after year funding, invoice 2875498 denied due to delivery date after year funding" (See attached, 11-14-18).

4. A statement setting forth the party's interest in the matter presented for review;

We believe we should <u>not</u> be punished in the amount of \$34,645 (\$34,440 + \$205) just because these two invoices incorrectly showed the last date of service as 07-31-18, when the actual last date of service was 06-30-18. If we had been informed at the time of filing, OR at least if we had received USAC's *Form 472 (BEAR) Notification Letter* in a timely manner—we received the first notification of denial on November 7, 2018, which was 23 days after filing on October 15th and after the filing and extension deadline—we would have had time to either reapply or file for an extension for reimbursement. This is not our fault, and we should not be punished for a simple data-entry error of one month.

This loss of this reimbursement amount will severally impact our small school district's (n=1,275) technology funding for the 2018-19 school year.

5. A full statement of relevant, material facts with supporting affidavits and documentation;

We made a simple clerical, data-entry mistake. When we filed two of our Form 472 invoices on October 15, 2018, we inadvertently selected the month of July on the online calendar instead of June, when indicated the Last Day of Work Performed (See attached, Invoices 2875498 and 2875500). Thus, what was reported as the last day of service was 07-31-18, instead of the actual last day of service which was performed on 06-30-18. Again, this simple clerical, data-entry mistake occurred as a result of the wrong month being selected on the online calendar.

6. The question presented for review, with reference, where appropriate, to the relevant Commission rule, order or statutory provision; and

Will the Commission waive the rule, in this case, to allow us to **resubmit** two Form 472s for reimbursement; considering we were <u>not</u> informed about the data entry error which lead to the denial until after the FCC's 10-29-18 submittal or extension deadline; and considering we did not anticipate needing to file an extension?

7. A statement of the relief sought and the relevant statutory or regulatory provision pursuant to which such relief is sought.

We request that the Commission grant us a waiver to allow us an extension to **resubmit** the two invoices with a corrected last service date of 06-30-18, in place of the incorrect 07-31-18 date.

We thank you for your consideration. Please feel free to contact me if you have any questions.

Thank You,

Gregg Mix, Technology Director Marsh Valley School District gmix@mvsd21.org 208.254.3651 (o) 208.221.8606 (c)

Regan Grandy, Consultant Executive ERate Consulting, LLC granrega@digis.net 435-232-4096 (c)





Form 472 (BEAR) Notification Letter

November 2, 2018

Tina Ellett Direct Communications - Rockland, Inc. 150 South Main Street P.O. Box 269 Rockland, ID 83271

Re: Invoice Number - as assigned by USAC: 2875500 Service Provider Identification Number: 143002522 Reimbursement Form Number: 17-18-MV21-03 Billed Entity Number: 142583

Mix Gregg MARSH VALLEY JOINT SCH DIST 21 40 SCHOOL STREET ARIMO, ID 83214

Preferred Mode of Contact: E-mail at gmix@mvsd21.org Total Amount of Reimbursement Approved for Payment: \$0.00

This letter is your notification that the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has processed an FCC Form 472, "Billed Entity Applicant Reimbursement (BEAR)" Form from the above named applicant listing you as the service provider. USAC has committed to reimburse the discounted portion of the cost of eligible services provided to eligible entities pursuant to one or more FCC Forms 471, "Description of Services Ordered and Certification Form".

In certain instances, a line may not have been paid. Review the BEAR Letter Applicant Reimbursement Report (Report) following this letter for the reason(s) this may have occurred. For more information about lines that have not been paid, see the explanation of Invoice Error Codes in Step 9 on our website. Work with the applicant (your customer) to correct any errors. Once corrected, your customer may submit a new BEAR using the BEAR Online tool from the Apply Online area or Required Forms section of our website to request reimbursement for any unpaid lines.

If a new BEAR cannot be submitted before the invoice deadline passes, you or your customer may submit a request for a deadline extension. (See "Invoice Deadlines and Extension Requests" posted in the SLD section of our website for more information.)

TO APPEAL THIS DECISION:

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

- 1. Include the name, address, telephone number, fax number, and email address for the person who can most readily discuss this appeal with us.
- 2. State outright that your letter is an appeal. Include the following to identify the USAC decision letter (e.g., FCDL) and the decision you are appealing:
- Appellant name,
- Applicant name and service provider name, if different from appellant,
- Applicant BEN and Service Provider Identification Number (SPIN), FCC Form 471
 Application Number and the Funding Request Number (FRN) or Numbers as assigned by USAC,
- "Funding Commitment Decision Letter for Funding Year 2015," AND
- The exact text or the decision that you are appealing.
- 3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.
- 4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.
- 5. Provide an authorized signature on your letter of appeal.

We strongly recommend that you use one of the electronic filing options. To submit your appeal to USAC by email, email your appeal to appeals@sl.universalservice.org or submit your appeal electronically by using the "Submit a Question" feature on the USAC website. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to USAC by fax, fax your appeal to (973) 599-6542. To submit your appeal to USAC on paper, send your appeal to:

Letter of Appeal Schools and Libraries Division - Correspondence Unit 30 Lanidex Plaza West PO Box 685 Parsippany, NJ 07054-0685

For more information on submitting an appeal to USAC, please see "Appeals" in the Schools and Libraries section of the USAC website.

The maximum remaining amount available for each Funding Request Number (FRN) listed on the Report will be the original commitment less the amount approved herein for reimbursement and less any earlier disbursements to your customer.

PLEASE NOTE: The type of invoice form (BEAR or SPI) for the funding year is established by the receipt and approval of the first invoice submitted for the FRN for the funding year. For example, if we successfully process a BEAR for an FRN, we will not approve a SPI for that same FRN at a later time.

Please see the Guide to Letter Reports posted on our website for an explanation of the items listed in the attached Report.

COMPLETE PROGRAM INFORMATION is posted on our website. You may also contact our Client

Service Bureau using the "Submit a Question" link on our website, toll-free by fax at 1-888-276-8736 or toll-free by phone at 1-888-203-8100.

Schools and Libraries Division Universal Service Administrative Company

CC: MARSH VALLEY JOINT SCH DIST 21

BEAR NOTIFICATION LETTER APPLICANT REIMBURSEMENT REPORT

Form 471 Application Number: 171041283 Funding Request Number: 1799100422 Funding Year 2017: 07/01/2017 - 06/30/2018 Contract Number:

Funding Commitment Decision: \$34440.00 Reimbursement Amount for this FRN: \$0.00 Reimbursement Request Decision Explanation:

No response from applicant;

BEAR NL 11/02/2018